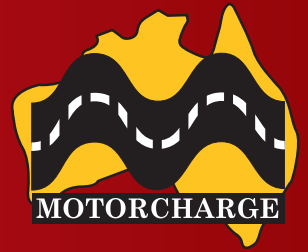


# Motorcharge Truck & Van Roadside Response

More than a fuel card...



# FREE access to Motorcharge Truck & Van Roadside Response



# Motorcharge Truck & Van Roadside Response

## 24 hour Emergency Response

# Call **1300 190 979**

### **FREE access to Motorcharge Truck & Van Roadside Response**

Motorcharge is proud to introduce Motorcharge Truck & Van Roadside Response, another new service offered exclusively to our Motorcharge cardholders. Motorcharge Truck & Van Roadside Response is an emergency assistance program designed specifically for trucks and light commercial vehicles.

Breaking down far from home can be a challenging experience. When it happens, there is nothing more reassuring than the voice of a Motorcharge Truck & Van Roadside Response Service Operator.

At Motorcharge we understand that unexpected breakdowns or emergencies cost your business time and money. We also understand the stress of having one of your drivers or trucks in trouble far from home and not having your own reliable mechanic to fix your problems.

Access to Motorcharge Truck & Van Roadside Response is **FREE** with your Motorcharge card. You only pay if you access the service, so relax with piece of mind that no matter where you break down, Motorcharge Truck & Van Roadside Response will help get you back in business.

Be assured, prompt and reliable support is paramount to our service offering. So whether you are a fleet manager or an owner driver and no matter where you have broken down, help is at hand. Motorcharge Truck & Van Roadside Response is available to you 24 hours a day, operating 7 days a week right across Australia. One call to our hotline on 1300 190 979 offers you support, security and immediate help.

Make sure your cards are valid to purchase "All Products" or "All Vehicle Expenses" so that you can take advantage of this program by calling **1300 130 062**.



# Motorcharge Truck & Van Roadside Response

## 24 hour Emergency Response

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### Motorcharge Truck & Van Roadside Response

The Motorcharge Truck & Van Roadside Response call centre is the only one of its kind in Australia. It is a 24 hour facility, dedicated to the transport sector and focused on servicing the on-road needs of Australia's heavy and light commercial vehicle fleets. No other service provider has committed the resources necessary to operate a single purpose facility, staffed around the clock by full-time operators.

Geographic mapping software enables our breakdown operators to quickly locate the nearest and most suitable service provider, who is alerted and mobilised as required.

Motorcharge Truck & Van Roadside Response breakdown database contains over 10,000 entries covering all types of service providers around the country – from mechanics, auto electricians and tow operators to locksmiths, tyres and battery suppliers. These entries, built up over many years of service to the transport sector, provide a library of suppliers offering excellent customer service, often in remote locations and at inconvenient times.

Access to Motorcharge Truck & Van Roadside Response is **FREE** and you only pay if you access the service. This means that a \$55 service facilitation fee will only be charged after assistance is requested. The cost of any repairs or services that are arranged on your behalf will be identified before any costs are incurred.

Motorcharge has negotiated this special benefit for you which you would otherwise be unable to access as an independent operator. So take advantage of the Motorcharge Truck & Van Roadside Response program and enjoy all the benefits.



# Motorcharge Truck & Van Roadside Response 24 hour Emergency Response

## Call **1300 190 979**

### All Vehicle Expenses

#### All Vehicle Expenses

Motorcharge has recently introduced a new category of product controls to assist you in taking advantage of all of the new fleet discounts being negotiated on your behalf, while still maintaining strong control over your cards.

The "All Vehicle Expenses" card allows you to take advantage of significant tyre discounts and other partner benefits as well as Motorcharge Truck & Van Roadside Response.

If you would like to change the product controls on one or more of your cards, please call Customer Relations on 1300 130 062 and they will amend your cards free of charge at a saving of \$8.00 per card.

*Why not join the growing number of transport professionals who rely on Motorcharge Truck & Van Roadside Response to provide help and support when it matters most?*

#### Contact us

P: 1300 130 062

E: [enquiries@retaildecisions.com.au](mailto:enquiries@retaildecisions.com.au)

W: [motorcharge.com.au](http://motorcharge.com.au)